

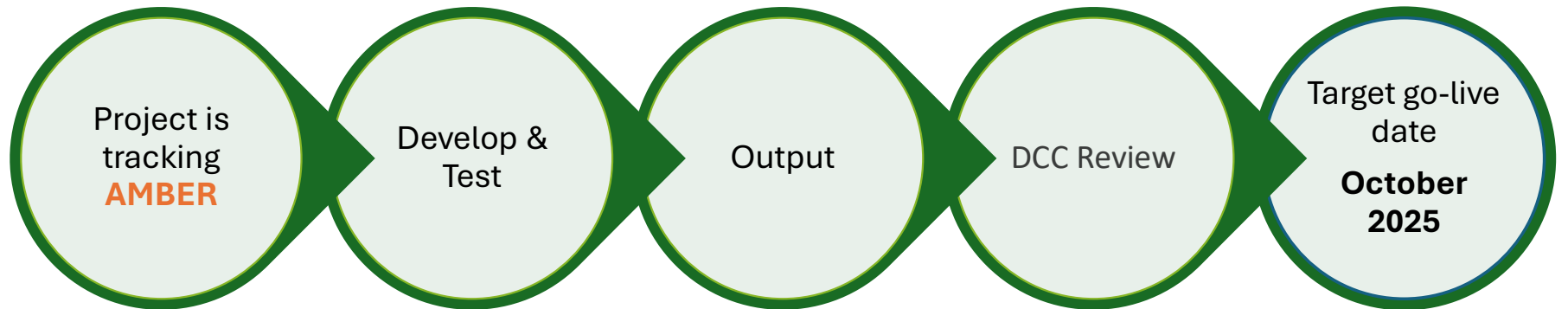
Agenda item 5

Post Decision Delivery
Khaleda Hussain (SECAS)

Post Decision Delivery

MP242

Change to
Operational Metrics
to Measure on
Success



- Original targeted go-live date was November 2024
- Producing operational metrics for business processes
- Processes include CoS, I&C, Top up Device, Tarriiff, Pre-Payment, Meter Reads

- On track for Meter Reads

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- Meter read development underway

- Meter Reads 1 August has been delayed due to complexity with data
- DCC attending OPSG on 22 Aug to update on the approach to data
- If approved 1st report will be released on 14 Oct 2025

MP242 was implemented on 12 November 2024 in an Ad-Hoc SEC Release.

■ Recommendations

The CSC is requested to:

- **NOTE** the updates on MP242